

2022



St. John Council for Ontario
ANNUAL REPORT



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St. John Ambulance

Lieutenant Governor's Message



OFFICE OF THE LIEUTENANT GOVERNOR OF ONTARIO
BUREAU DE LA LIEUTENANTE-GOUVERNEURE DE L'ONTARIO

June 3, 2023

It is my pleasure to extend warm greetings to all gathered for the St. John Council for Ontario (SJCO) Annual General Meeting.

Your lifesaving efforts through education, prevention, and first response are worthy of commendation. Whether through your Public Health Advisory Taskforce, Therapy Dog Teams, or programs aimed at mental health awareness, the SJCO brings together dedicated individuals who share an unwavering commitment to our communities.

As His Majesty The King's representative in Ontario and Vice-Prior of the Order of St. John Council for Ontario, I offer my sincere thanks and appreciation to each of you for your remarkable commitment to serving others, and I look forward to all that is yet to come.

Please accept my very best wishes for a productive meeting.



A handwritten signature in blue ink that reads "Elizabeth Dowdeswell".

Elizabeth Dowdeswell



Board Chair's Report

On behalf of the Board of Directors, Chief Executive Officer, Committees and Branches of St. John Council for Ontario (SJCO), I am pleased to report on St. John Ambulance Ontario's initiatives and achievements realized through 2022.

SJCO continues to witness a post-pandemic resurgence as it sees a revitalization and evolution in the delivery of its programs and services, and the gradual, steady growth of its volunteer and instructor cadre. We've witnessed a return to the delivery of our vital volunteer community services, including those services hardest hit by the pandemic, such as our Therapy Dog support to residents of long-term care facilities. We've also applied many of the learnings realized through the pandemic to the growth in online and blended program offerings, including programs aimed at mental health awareness, harm reduction, and opioid emergencies.

Well over a year ago we launched a Women in Leadership working group and I'm pleased to share that their exemplary efforts have evolved into the creation of a broader Equity, Diversity, and Inclusion Group, with work currently underway to optimize the benefits of having an equitable, diverse, and inclusive workforce.

SJCO's Transformation and Innovation Steering Committee continues to develop innovative communications, awareness, and stakeholder engagement strategies, in collaboration with SJCO's multi-disciplinary programs and services committees and branches.

Our efforts at strengthening our local outreach and footprint, through the building of consolidated regional support networks, continues to progressively evolve as we further optimize our educational, charitable and community service structures to ensure relevancy, sustainability, and the future growth of St. John Ambulance across Ontario.

SJCO continues to refine its support functions to be more adaptive and responsive to evolving governance, first aid and applied health and safety needs and support. And this work harmonizes well with the efforts being undertaken by St. John Canada.

I am also pleased to share that SJCO has been working over the past year to achieve compliance with the new Ontario Not-For-Profit Corporations Act (ONCA). This necessary work is not only reflective of ONCA's requirements, but also recognizes the evolving nature of SJCO over the past decade and includes among other corporate requirements, the release of a new ONCA-compliant set of By-Laws.

As we continue to grow and adapt, I want to take this opportunity to thank our volunteers, management, employees, contractors and instructors for your continued commitment, innovation, and resiliency. I also want to thank our valued partners, clients and communities who have supported us. The past few years have certainly challenged us in many ways, and through it, we have strengthened ourselves, our organization, and the communities we serve.

Yours in Service,



*Brandon Fang, OStJ, CPA, CA
Chair of the Board*



*Sean Pretty, MStJ, CD
Chair-Elect*



*Brian J.J. Cole, KStJ
Chief Executive Officer*



*Elizabeth Toombs, CPA, CMA
First Vice-Chair*



St. John Community Service Volunteers

- 2,779 volunteers
- 276,618 volunteer hours

Therapy Dog Services

- 915 Handlers and Dogs
- 46,222 volunteer hours
- 8,582 clients visited
- 609 facilities receiving visits





Medical First Response Services

- 1,035 MFR volunteers
- 178,086 MFR volunteer hours
- 2,916 events covered
- 2,036 patients treated

**(excludes CRT and SAR MFR volunteers which are highlighted separately below).*



Search and Rescue Services

- 37 Search and Rescue volunteers
- 683 Search and Rescue hours



Youth Services

- 313 Youth
- 104 Youth Leaders
- 18,488 Youth program hours

Campus Response Team

- 51 CRT volunteers
- 1,350 CRT volunteer hours

Commitment to Serving the Community

The volunteers of St. John Ambulance are often one of a community's greatest assets. You'll find St. John volunteers at community, sporting and recreational events performing first aid, and promoting health and safety. They can be found in hospitals, long-term care facilities and educational institutions offering companionship and comfort. They can also be found providing health and safety related care during disasters and public health emergencies.

St. John Ambulance is recognized for its leading edge services and we understand the importance of investing in the communities in which we live and work. Through partnerships with businesses, community groups and government we are achieving better solutions to evolving health care challenges.

As we rebuild our services post-pandemic, our services will continue to evolve to include:

- Medical First Response services at major events, sporting and recreational events, and in times of disaster, civil or health emergency;
- Therapy Dog services in hospitals, long-term care and retirement facilities, educational institutions, victim services, libraries, airports and the workplace;
- Student-based emergency response teams at colleges and universities;
- Child Car Seat Safety Education teams;
- Ground Search and Rescue teams;
- Youth health and safety programs; and
- Home Caregiver Support Programs to assist non-professional caregivers that are dealing with end-of-life care of loved ones.

In 2022, St. John Ambulance Ontario witnessed a post-pandemic resurgence in the demand for its first aid and applied health and safety services from a variety of municipalities, agencies, and events across Ontario, including:



Financial Summary

Highlights of Financial Position and Operations

	2022 (\$'000s)
Assets	
Current Assets	4,628
Long-Term Investments	35,469
Capital Assets & Licenses	5,773

Assets **45,870**

Liabilities & Net Assets

Current Liabilities	1,722
Long-Term Liabilities	2,517
Net Assets	41,631

Liabilities & Net Assets **45,870**

Revenue

Training Programs	14,002
Product Sales	1,151
Donations, Fundraising	1,168
Bingos, Grants & Other	2,263

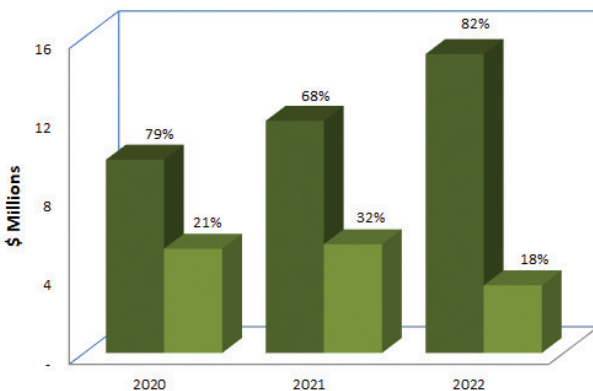
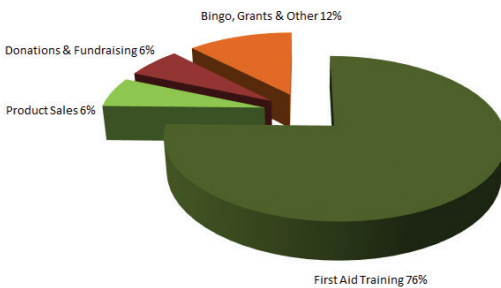
Revenue **18,584**

Expenses **18,368**

Investment Income (Loss)	(1,222)
Capital Asset Gain (Loss) on Sale	77

Excess (Deficiency) of Revenue over Expenses **(929)**

2022 Revenue



Our Mission

Enabling everyone to improve their health, safety and quality of life through training, education, resources and service to the community.

Our Vision

Everyone in Canada prepared to save a life.

About St. John In Ontario

Since 1884 St. John Council for Ontario has been the Ontario arm of St. John Ambulance, a worldwide, humanitarian, charitable organization dedicated to the service and well being of others. St. John delivers quality community service and education through its network of branches, certified instructors, staff and volunteers across Ontario.

As Canada's leading authority in first aid since 1883, St. John trains Ontarians in essential first aid, health and safety knowledge and skills. Our modern and innovative in-person, virtual and on-line programs are designed for students of all ages, needs and from all walks of life.



Car Seat Safety Education Services

- 44 Car Seat volunteer educators
- 1,918 Car Seat volunteer hours
- 63 Car Seat Education events
- 265 Car Seat clients



Training

- 581 certified instructors in Ontario
- 115,457 Ontarians trained in first aid and health and safety
- Home Caregiver Support to Ontarians
- 195 Life Saving Awards and Commendations presented

